



# The International Association of Certified Home Inspectors' Client Satisfaction Survey

Client's Name: \_\_\_\_\_ Client's phone number: \_\_\_\_\_

Property address: \_\_\_\_\_

Inspector's name \_\_\_\_\_ InterNACHI ID#: \_\_\_\_\_

Was the inspector on time for the inspection? \_\_\_\_\_ yes  no

Was the inspector clean and courteous? \_\_\_\_\_ yes  no

Was the inspector knowledgeable? \_\_\_\_\_ yes  no

Did the inspector explain that hidden and/or obstructed areas  
could not be inspected and why? \_\_\_\_\_ yes  no

Did the inspector explain that the inspection cannot reveal  
every defect that exists? \_\_\_\_\_ yes  no

Did the inspector give you a copy of the book:  
*Manual for a Happy Home*? \_\_\_\_\_ yes  no

Did the inspector explain about other ancillary inspections  
you can order? \_\_\_\_\_ yes  no

Was the value of this inspection worth the fee you paid? \_\_\_\_\_ yes  no

Would you hire this inspector again or recommend this inspector  
to a friend? \_\_\_\_\_ yes  no

Besides your real estate agent and attorney, do you permit the inspector to discuss  
their findings with anyone else?

Seller? \_\_\_\_\_ yes  no

Seller's agent? \_\_\_\_\_ yes  no

Contractor's? \_\_\_\_\_ yes  no

Other? \_\_\_\_\_ yes  no

If you would like InterNACHI to email you free seasonal maintenance reminders about home care  
tips enter your email address:

\_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please write your suggestions for improving this inspector's service on back.