

## How the Program Works

1. Customer calls you to schedule a home inspection.
2. Complete your standard Field Inspection Form or Brink's® Notification Form.
3. Be sure to get the buyer's telephone numbers (home, work and cell) and a closing date, if available.
4. Indicate on the Inspection Form if the home has an alarm system or not.
5. Fax or email all Inspection Forms by 4:00 PM, the day prior to the inspection, to our scheduling department: 1-800-294-8220 or [brinksinspections@brinks.com](mailto:brinksinspections@brinks.com).
6. Handle the inspection as usual. If the home has an alarm, a Brink's® Inspector will meet your inspector at the site and prepare a complete alarm inspection report for you to provide to the buyer.
7. The homebuyer will receive an **American Home Warranty Company (AHWC) 90-day limited home warranty** after the completion of the home inspection.
8. To ensure that the maximum number of inspections are processed through the system, it is suggested that you include the brief disclosure statement relating to the National Do Not Call Registry in your inspection agreement.

## During the Inspection

### Inspections with alarms

1. Brink's® Inspection Department dispatches a trained Brink's® Inspector to inspect the existing alarm.
2. The Brink's® Inspector is dressed in a Brink's® uniform and arrives in a Brink's Home Security® truck.
3. The alarm inspection lasts 15 to 20 minutes, depending upon the size of the home.
4. After the evaluation of the existing alarm, the Brink's® Inspector informs the homebuyer exactly what components the alarm has and where they are located. This process takes only a few minutes and will not disrupt your home inspection.
5. The Brink's® Inspector does not make any type of sales presentation to the homebuyer; they are there only to inspect the alarm.
6. The Brink's® Inspector will leave a complete report with the homebuyer and the home inspector.

### Inspections without alarms

1. Brink's® provides the home inspector with a brochure for the homebuyer, highlighting how families can help make their home safer and detailing the special Brink's® offer, which includes a \$50 Target GiftCard redeemable only through Brink's® when the homebuyer becomes a Brink's® customer.
2. We ask the home inspector to inform the homebuyer that Brink's® will call them to answer any questions they might have concerning home security.

NEW

**FREE**  
Alarm  
Inspection

**FREE**  
90-Day  
Limited Home  
Warranty

*see inside for details*

