The International Association of Certified Home Inspectors'  

Client Satisfaction Survey

Client's Name: ______________________ Client's phone number: ______________________

Property address: ________________________________________________________________

Inspector's name ______________________ InterNACHI ID#: ______________________

Was the inspector on time for the inspection? ______________________ yes □ no □

Was the inspector clean and courteous? ______________________ yes □ no □

Was the inspector knowledgeable? ______________________ yes □ no □

Did the inspector explain that hidden and/or obstructed areas could not be inspected and why? ______________________ yes □ no □

Did the inspector explain that the inspection cannot reveal every defect that exists? ______________________ yes □ no □

Did the inspector explain about other ancillary inspections you can order? ______________________ yes □ no □

Was the value of this inspection worth the fee you paid? ______________________ yes □ no □

Would you hire this inspector again or recommend this inspector to a friend? ______________________ yes □ no □

Besides your real estate agent and attorney, do you permit the inspector to discuss their findings with anyone else?

Seller? ______________________ yes □ no □

Seller’s agent? ______________________ yes □ no □

Contractor’s? ______________________ yes □ no □

Other? ______________________ yes □ no □

If you would like InterNACHI to email you free seasonal maintenance reminders about home care tips enter your email address:

______________________________________________________________________________

Client Signature: ______________________ Date: __________

Please write your suggestions for improving this inspector’s service on back.