



The International Association of Certified Home Inspectors'
Client Satisfaction Survey

Client's Name: _____ Client's phone number: _____

Property address: _____

Inspector's name _____ InterNACHI ID#: _____

Was the inspector on time for the inspection? _____ yes no

Was the inspector clean and courteous? _____ yes no

Was the inspector knowledgeable? _____ yes no

Did the inspector explain that hidden and/or obstructed areas
could not be inspected and why? _____ yes no

Did the inspector explain that the inspection cannot reveal
every defect that exists? _____ yes no

Did the inspector give you a copy of the book:
Now that You've had a Home Inspection ? _____ yes no

Did the inspector explain about other ancillary inspections
you can order? _____ yes no

Was the value of this inspection worth the fee you paid? _____ yes no

Would you hire this inspector again or recommend this inspector
to a friend? _____ yes no

Besides your real estate agent and attorney, do you permit the inspector to discuss
their findings with anyone else?

Seller? _____ yes no

Seller's agent? _____ yes no

Contractor's? _____ yes no

Other? _____ yes no

If you would like InterNACHI to email you free seasonal maintenance reminders about home care
tips enter your email address:

Client Signature: _____ Date: _____

Please write your suggestions for improving this inspector's service on back.