The International Association of Certified Home Inspectors’

Client Satisfaction Survey

Client’s Name: __________________________ Client’s phone number: __________________________

Property address: ________________________________________________________________

Inspector’s name __________________________ InterNACHI ID#: __________________________

Was the inspector on time for the inspection? __________________________ yes □ no □

Was the inspector clean and courteous? __________________________ yes □ no □

Was the inspector knowledgeable? __________________________ yes □ no □

Did the inspector explain that hidden and/or obstructed areas
could not be inspected and why? __________________________ yes □ no □

Did the inspector explain that the inspection cannot reveal
every defect that exists? __________________________ yes □ no □

Did the inspector give you a copy of the book:

*Manual for a Happy Home*? __________________________ yes □ no □

Did the inspector explain about other ancillary inspections
you can order? __________________________ yes □ no □

Was the value of this inspection worth the fee you paid? __________________________ yes □ no □

Would you hire this inspector again or recommend this inspector
to a friend? __________________________ yes □ no □

Besides your real estate agent and attorney, do you permit the inspector to discuss
their findings with anyone else?

Seller? __________________________ yes □ no □

Seller’s agent? __________________________ yes □ no □

Contractor’s? __________________________ yes □ no □

Other? __________________________ yes □ no □

If you would like InterNACHI to email you free seasonal maintenance reminders about home care
tips enter your email address:

________________________________________________________________________

Client Signature: ___________________________________________ Date: __________

Please write your suggestions for improving this inspector’s service on back.