

# FAQ's for NRPP Entry-Level Exam Takers

## 1. How soon will I receive my exam results?

Normally, an exam result of Pass/Fail will be posted on the NRPP website ([http://www.nrpp.info/exam\\_results.shtml](http://www.nrpp.info/exam_results.shtml)) within 7-10 business days of receipt of the exams back to the NRPP Administrative Office.

Individuals will need to have their exam book serial number in order to locate their Pass or Fail result. This serial number is located on the exam booklet. Measurement Exam book serial numbers begin with a **1** and Mitigation Exam book serial numbers begin with a **2** and both are six (6) digit numbers.

- My Measurement Exam serial number is 1 \_\_\_\_\_
- My Mitigation Exam serial number is 2 \_\_\_\_\_

After the Pass/Fail results have been posted on the website, then an actual Exam Results Letter will be mailed to the individual, along with a breakdown of how the individual scored on the exam. The address will be taken from the exam sign-in roster that all individuals are to sign verifying that the address is correct. Please allow up to two (2) weeks after the scores have been posted online to receive the Exam Results Letter.

## 2. It has been over two weeks since my results were posted online and I have not received my Exam Results Letter yet. What do I need to do?

After the two weeks have passed, an individual may then email the Exam Director at [exams@nrpp.info](mailto:exams@nrpp.info) to inquire about their Exam Results Letter. It may then be possible for the Exam Results Letter to be emailed to the individual but not before the two week time frame has passed.

**EXAM RESULTS CAN NEVER BE GIVEN OVER THE PHONE**

## 3. I have taken and passed the entry level exam. Am I now certified with NRPP?

***Not yet!*** You still have a few more steps to complete before you are certified with NRPP.

Complete and mail a NRPP Certification Application. An application is included with the individual's Exam Results Letter. Once an individual completes the application and includes all required paperwork (**copies** of your Course Completion Certificate and your Exam Results Letter) and pay the appropriate

fee(s). Then the individual will have to mail or ship the complete packet of information to the NRPP Office. The NRPP Office will **not** accept applications which are emailed or faxed into the office. It will take approximately three (3) weeks from the date of **receipt** into the NRPP Office to complete the certification process. *Due to the high volume of certifications and renewals that arrive in the NRPP Administration Office daily, immediate or expedited certifications cannot take place.*

The cost for a two year certification is \$215.00 plus other fees which depend on the type of certification you are obtaining. Certifications are good for two (2) years and then you will need to renew at a slightly lower rate (currently \$195.00 plus other fees)

If you took the NRPP Certification exam in order to be licensed or certified in a regulated state, then you will need to check with your state radon office to determine the next steps needed to complete their requirements.

**4. I failed the exam. Can I take it again? How many times am I allowed to take the exam? If I can take it again, where and how do I do that?**

An individual can take the exam as many times as needed in order to pass the exam as long as it is within the one year stipulation (see question #5).

The individual will need to make arrangement with PSI to take the exam at a testing facility near their location. This registration must be done through [www.psiexams.com](http://www.psiexams.com). Detailed instructions are mailed with the Exam Results Letter. Follow them carefully and registration should be quick and easy. Exams through PSI cost \$110 each time an individual attempts an exam.

**5. How long do I have to apply for certification?**

An individual has **one year** from the date on the Course Completion Certificate to take and pass the exam **AND** mail in the application with ALL the appropriate paperwork and payment. *Incomplete applications will not be processed.*

**6. What if I miss the one year deadline for applying for certification?**

If an individual misses the one year deadline, then they will most likely have to take the entry-level course again as well as retake the entry-level certification exam. Check with the NRPP Office at 1-800-269-4174 to be sure.