## Who's Inspecting YOUR Inspector ???

Since 2002, Home Inspectors in Illinois have been required to secure and maintain a license by complying with the state specific minimum standards. While these 'required minimum standards' are the bar for most inspectors, becoming licensed and maintaining a license is just the beginning if someone wants to wear our shirt and carry our name.

## The BrickKicker Believes In A Higher Standard Of Quality Assurance

We believe in consistently raising the bar when providing quality service thereby setting higher standards, ensuring customer satisfaction and allowing us to provide the most professional home inspection possible.

## We demand more ...

We ask all of our field inspectors to become active in one of the major industry associations, so they are kept abreast of industry happenings and skill development. In fact, as a national company, we have been endorsed and professionally acknowledged by InterNACHI, the industry's largest and leading association.





Our internal training entity, The BrickKicker University, is constantly producing technical bulletins and multi-media training segments designed to further enhance our Chicagoland field inspectors' skills.

YES, our field inspectors are INSPECTED ... Years ago we implemented a Quality Control & Assurance program within our company. Without notice, each field inspector undergoes a field review on a quarterly cycle. He/she is observed, graded and critiqued using a rigid series of service quality measures. We believe it's our duty to inspect our inspectors.

So, just curious ... Who's Inspecting The Other Guys ???



800-821-1820