



Margaret Chang  
26154 Serrano Court #16  
Lake Forest, CA 92630

Dear Margaret,

We are writing to you today in regards to your claim that you submitted for the property at 26154 Serrano Court #16, Lake Forest, CA 92630.

Unfortunately, after reviewing the documentation provided, we have decided to deny your claim for your slow leak under your sink and the black mold on your cabinet due to your inspection report. On page 5, under sink, it states, "*Functional, worn fixtures, worn surface, personal items prevent complete inspection*", and on page 6, under plumbing, it states, "*Personal items prevent complete inspection.*"

If you have any questions regarding our claim decision, please contact us via email at [sclark@inspectionwarranty.com](mailto:sclark@inspectionwarranty.com) or by phone at 1-888-509-2352.

Sincerely,

Shaniqua Clark  
Claim Representative  
Warranty Management  
[Info@inspectionwarranty.com](mailto:Info@inspectionwarranty.com)

